Int'l Bag Claim (Inside FIS) C61, C62, C66, C67 C48, C49, C50, C51 Gates C230-C245

Terminal C

888-937-8538

Bag Claim A 1-14 Bag Claim B 20-32

100-129 (Airside 2) (1-29 (Airside 1)

30-59 (Airside 3) 70-99 (Airside 4)

66-04 66-04 Volaris Viva Aerobus WestJet 1298-298-008 1512-306-139 800-241-6522 66-04 66-04 69-08 Virgin Atlantic Sun Country United **Southwest**A 70-99 INTL. 800-435-9792 801-401-2222 9796-436-988 .1-29 & 70-99 INTL. 8 100-129 66-04 Spirit (ЗЯА\МАТ\ИАЈ) MATAJ 833-711-2333 800-221-1212 A 1-29 & 70-99 INTL. 801-401-9000 66-04 66-04 Flair Airlines Frontier Airlines Delta 800-222-4262 L262-272-L09 441-543-9200 69-08 66-07 Rahamasaır BermudAir Breeze 8888-909-707 346-616-9500 800-433-7300 100-129 Allegiant sənihiA oləvA emerican Arinnes 800-247-2262 800-252-7522 8272-572-6728 Air Canada/Rouge 66-04 Alaska Airlines Air Transat

SenilyiA

Conventions and Conferences

Oct 12-Oct 18	American Acad. of Ophthalmology	21,000
Oct 15-Oct 16	NFMT Orlando 2025	2,000
Oct 22-Oct 24	PRINTING United	31,000
Oct 25-Oct 25	Coffee Fest Orlando	1,700
Oct 26	FSYO 69th Season Classical Concert	2,000

Tips and Updates

Getting From Terminal C to Terminals A&B

Shuttle Bus (Located on the Ground Transportation Curb)

<u>Terminal B</u>: Level 1 Space B1 <u>Terminal C</u>: Level 1 Space 272

MCOcares.com

Visit our employee website to see resources available to MCO employees including employee recognition, job postings, discounts and more!

DIAL 911 any time our guests need medical attention. Calling 911 is always free and you can call from anywhere on

Responders can be there in minutes to offer medical

on

Follow us @MCOcares

the airport property.

assistance.

O,

MCOcares is Lost & Found

Terminal A: Level 1.East End Hours of operation: 7:00am-7:30pm

Terminal C: Level 1
Hours of operation: 8:00am-4:00pm
*All lost and found items are moved from Terminal C
to the Terminal A location at 4:00pm daily for
storage.

Hidden Disabilities Sunflower Lanyard Program



MCO proudly recognizes the Sunflower Lanyard Program.

Learn more at mcocares.com/ sunflower

7848-998-9487

Terminals A & B

7235-886-988

66-04

(B Side). After 11 p.m., they can call 407-825-2292. Guests can call 689-254-2869 (A Side) or 689-254-2868 CX Hnp at 407-825-2352 Communication Center 407-825-2065 or 911.

hearing impaired assistance, use Federal Relay 711.

and weekends/holidays 9 AM-8 PM Eastern time. For

NG 11-MA 8 4-M eldslisve are sevitativeserge R-11 PM

security area or call TSA Cares in advance at 855-787-

Guests can ask for assistance on the spot at the TSA

Terminals A&B









@mcocares



Customer Service

Repayiors

unsate behaviors. Remain mindful of surroundings and stop

• Pick up trash or report an area that needs

attention.

Display appropriate body language and

use a caim tone of voice.

Make eye contact and smile.

Safety & Comfort & Ease & Speed Proactively offer assistance to the next

Service Standards

finest airport experience in the world.

To delight and value each guest with the

Common Purpose

Frequently Asked Questions

Guests can call the Information Center at 407-825-2352.

step in Journey.

Where can guests call for airport information?

Communication Center 407-825-2065.

stea spills?

the Information Centers. Language assistance is available from Ambassadors or speak English? Who can help guests who

Who do I call about an

someone? Where can a guest page

Where can guests call for Airport Valet Parking?

disabilities or medical conditions get assistance with security screening? How can guests with

need to find Annie's Space Sensory Room Level 3A Center (7 am - 9 pm) ATM Level 3 East, West, Center: All airsides **Baby Products** Newsstands Bank Level 3A Center City Bus/Lynx Level 1A East Companion Care Restrooms Level 3 East and West Currency Exchange Level 3A First Aid Call 911 Level 3, East & West Level 2, A & B. Information Level 1: Center A & B Each Airside Lost & Found East End Level 1A Level 2 East/West/Center Level 3 East & West Luggage Carts Luggage Wrapping Level 1A Wrap N Fly Level 1B Hold My Luggage Mail / FedEx / UPS Drop Box Level 3 Center (Across from Bank) Nursing Mamava Suites / Rooms Level 2B, AS 1, 2, & 3 AS 1, AS 2, AS 4 Orlando Police Dept. (OPD) Call 911 Passenger Lounges The Club MCO Lounge Delta Lounge AS 4 United Club AS 3 Gate 43 AA Admirals Club (members only) AS 3 50 & 54 **Pet Relief Stations** All Airside/Landside Level 2 A curb East / B curb West Rental Cars A & B Check-in Desk Level 1 / Garage Return R1 & R2 Taxi A & B Level 1 Uber and Lyft A & B Ride App P/U USO West Level 1A FuelRod A, B, C AS1, AS3, AS4, C242, C235 Ready Credit A, B, C/Train Station **Ticket Counter**

Airport Garage Animal Identifiers

A Garage			Terminal Top	
R1	Alligators	L4	Wading Birds	
R2	Manatees	L5	Owls	
P1	Wild Pigs	L6	Flamingos	
P2	Bears	L7	Turkeys	
P3	Raccoons	L8	Seagulls	
P4	Turtles	L9	Pelicans	
		L10	Eagles	

	B Garage
R1	Tropical Fish
R2	Frogs
P1	Panthers
P2	Armadillos
P3	Brahmans
P4	Deer

Food and Beverage

Gates 1-29

La Madeleine Famous Famiglia Burger King Le Grand Comptoire Cold Stone On the Border

Starbucks Urban Crave Zaza Snack Bar

Gates 30-59

Camden Food Co. Odoba Freshens GastroHub* Manchu Wok Wendv's Nature's Table

Zaza Snack bar ZaZa Cuban Café

Gates 70-99

Auntie Anne's Cibo Express MKT Bahama Breeze* Nathan's Outback* Burger King Carvel Starbucks

Tacos Locos Vino Volo*

Gates 100-129

Asian Chao Chipotle Mexican Grill Auntie Anne's FarmAir's Market **Bananas Smoothies** Green Leaf's Cask & Larder* Jersey Mike's Subs Cask & Larder Satellite Bar McDonald's

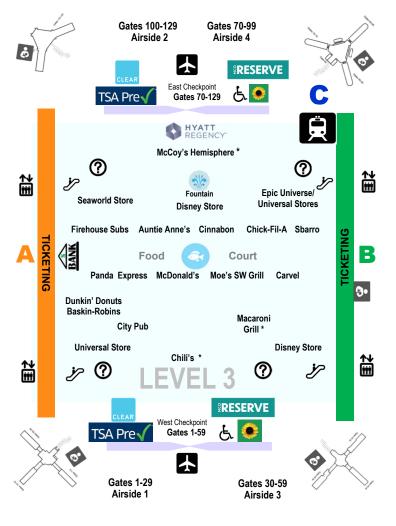
Starbucks The Market by Villa Villa Italian Kitchen

A/B Terminal

* table service

Auntie Anne's Firehouse Subs Baskin-Robbins Lobby Bar Carvel Macaroni Grill* Chick-Fil-A McCoy's* McDonald's Chili's Too* Moe's Southwest Grill Cinnabon City Pub* Panda Express Dunkin' Donuts **Orange County Brewers**

Sbarro Starbucks Level 3 Starbucks-Level 1B side Starbucks-Level 2A side



Retail

Gates 1-29 XpresSpa

All Sound/Lego Hudson News & Gift Kylie Cosmetics/ Skin

The Club MCO

Mint

This Socks & Co.

All Sound/Lego Hudson News InMotion Mystic Silver

Natalie's Candy Polly Pockets XpresSpa

Gates 70-99

All Sound/Lego Bead Factory 3Sixty Duty Free (Limited offering until reopening 11/17)

InMotion Natalie's Candy Kylie Cosmetics Kvlie Skin Blossom International Essence Orlando Market

Gates 100-129

Gates 30-59

All Sound/Lego Ben-X Sunglasses Bead Factory Blossom **Hudson News** InMotion

Kylie Cosmetics Naturally Inspired Orlando Market Sunglass Hut

Main Terminal

Brookstone Rip Curl Desigual Hudson News InMotion Johnston & Murphy Lids Magic of Disney (2)

Naturally Inspired Oakley Orlando Market Ron Jon Samsonite Sea World Sol Shades SoundBalance

Swarovski Truist Bank The Neighborhood This Socks Tumi Universal Studios (2) **Epic Universe**

On-Airport Car Rental—Side A & B Level 1

800-327-9633 Alamo Avis 800-831-2847 Budget 800-527-0700 800-800-4000

800-325-8007 Enterprise Hertz 800-654-3131 National 800-227-7368 800-729-5377 **Payless**

Sixt Thrifty 888-941-7498 800-367-2277

