

Where can guests call for airport information?	Guests can call the Information Center at 407-825-2352.
Who do I call for common area spills?	Communication Center 407-825-2065.
Who can help guests who need assistance and do not speak English?	Language assistance is available from Ambassadors or the Information Centers.
Who do I call about an unattended bag?	Communication Center 407-825-2065 or 911.
Where can a guest page someone?	CX Hub at 407-825-2352
Where can guests call for Airport Valet Parking?	Guests can call 689-254-2869 (A Side) or 689-254-2868 (B Side). After 11 p.m., they can call 407-825-2292.
How can guests with disabilities or medical conditions get assistance with security screening?	Guests can ask for assistance on the spot at the TSA security area or call TSA Cares in advance at 855-787-2227. Representatives are available M-F 8 AM-11 PM and weekends/holidays 9 AM-8 PM Eastern time. For hearing impaired assistance, use Federal Relay 711.

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graph TD; CP["Common Purpose  
To delight and value each guest with the  
finest airport experience in the world."] --> SS["Service Standards  
Safety → Comfort → Ease → Speed"]; SS --> B["Behaviors  
• Remain mindful of surroundings and stop  
unsafe behaviors.  
• Pick up trash or report an area that needs  
attention.  
• Display appropriate body language and  
use a calm tone of voice.  
• Make eye contact and smile.  
• Proactively offer assistance to the next  
step in journey."];
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A graphic for the MCO Terminals A&B Pocket Guide. On the left is a 3D rendering of a white robot with an orange visor, holding a white sign with a red heart containing the text 'MCO' and a small airplane icon. To the right is the MCO logo in blue, featuring the letters 'MCO' and a blue swoosh with an airplane icon at its end. Below the logo is the text 'Terminals A&B Pocket Guide August 2025' in a bold, black, sans-serif font. At the bottom are social media icons for Facebook, X, and Instagram, each followed by its respective handle: '/flymco', '@mco', '@flymco', and '@mco cares'.

Aug 23-Aug 26	Clean Show 2025	16,000
Aug 25-Aug 26	ICSC@Florida 2025	4,200
Sep 4-Sep 6	Surf Expo	12,925

Getting From Terminal C to Terminals A&B

(Located on the Ground Transportation Curb)

Shuttle Bus

Terminal B: Level 1 Space B1
Terminal C: Level 1 Space 272

Visit our employee website to see resources available to MCO employees including employee recognition, job postings, discounts and more!

Lost & Found

Terminal A: Level 1, East End
Hours of operation: 7:00am-7:30pm

Terminal C: Level 1
Hours of operation: 8:00am-4:00pm

*All lost and found items are moved from Terminal C to the Terminal A location at 4:00pm daily for storage.

MCOcares is on



Instagram

Follow us @MCOcares



Hidden Disabilities Sunflower Lanyard Program



MCO proudly recognizes the Sunflower Lanyard Program.

Learn more at mcocares.com/sunflower

DIAL 911 any time our guests need medical attention. **Calling 911 is always free** and you can call from anywhere on the airport property.

911 Responders can be there in minutes to offer medical assistance.

Air Canada/Rouge	B 70-99	800-247-2262
Allegiant	B 30-59	702-505-8888
American Airlines	B 30-59	800-433-7300
Breeze	B 30-59	501-273-3931
Aveo Airlines	A 100-129	346-616-9500
Alaska Airlines	B 30-39	800-252-7522
Air Transat	A 70-99	877-872-6728
Bermudair	B 70-99	441-543-9200
Flair Airlines	B 70-99	833-711-2333
Southwest	A 70-99 INTL & 100-129	800-435-9792
Virgin Atlantic	A 70-99	800-862-8621
United	B 30-59	800-241-6522
WestJet	B 70-99	888-937-8538
Volare!	B 70-99	866-988-3527
Sun Country	B 70-99	651-905-2737
LATAM (LAN / TAM / ARE)	B 70-99	866-435-9526
Delta	B 70-99	800-221-1212

Terminal C	Terminal A & B
Gates C230-C245	Gates:
Domestic Bag Claim:	1-29 (Airside 1)
C48, C49, C50, C51	30-55 (Airside 3)
Int'l Bag Claim (inside FIS)	70-99 (Airside 4)
C61, C62, C66, C67	100-129 (Airside 2)
Bag Claim A 1-14	
Bag Claim B 20-32	

I need to find

Annie's Space Sensory Room	Level 3A	Center (7 am - 9 pm)
ATM	Level 3 East, West, Center:	All airside
Baby Products	Newsstands	
Bank	Level 3A	Center
City Bus/Lynx	Level 1A	East
Companion Care Restrooms	Level 3	East and West
Currency Exchange	Level 3A	
First Aid	Call 911	
Information	Level 3, East & West	Level 2, A & B.
	Level 1: Center A & B	Each Airside
Lost & Found	Level 1A	East End
Luggage Carts	Level 2 East/West/Center	Level 3 East & West
Luggage Wrapping	Level 1A	Wrap N Fly
	Level 1B	Hold My Luggage
Mail / FedEx / UPS Drop Box	Level 3	Center (Across from Bank)
Nursing Mamava Suites / Rooms	Level 2B, AS 1, 2, & 3	AS 1, AS 2, AS 4
Orlando Police Dept. (OPD)	Call 911	
Passenger Lounges	The Club MCO Lounge	AS 1 & 4
	Delta Lounge	AS 4
	United Club	AS 3 Gate 43
	AA Admirals Club (members only)	AS 3 50 & 54
Pet Relief Stations	All Airside/Landside Level 2 A curb East / B curb West	
Rental Cars	A & B Check-in Desk Level 1 / Garage Return R1 & R2	
Taxi	A & B	Level 1
Uber and Lyft	A & B	Ride App P/U
USO	Level 1A	West
FuelRod	A, B, C	AS1, AS3, AS4, C242, C235
Ready Credit	A, B, C/Train Station	Ticket Counter

Airport Garage Animal Identifiers

A Garage

R1	Alligators
R2	Manatees
P1	Wild Pigs
P2	Bears
P3	Raccoons
P4	Turtles

Terminal Top

L4	Wading Birds
L5	Owls
L6	Flamingos
L7	Turkeys
L8	Seagulls
L9	Pelicans
L10	Eagles

B Garage

R1	Tropical Fish
R2	Frogs
P1	Panthers
P2	Armadillos
P3	Brahmans
P4	Deer

Food and Beverage

Gates 1-29

La Madeleine	Famous Famiglia	Starbucks
Burger King	Le Grand Comptoire	Urban Crave
Cold Stone	On the Border*	Zaza Snack Bar

Gates 30-59

Camden Food Co.	Qdoba	Zaza Snack bar
Freshens	GastroHub*	ZaZa Cuban Café
Manchu Wok	Wendy's	
Nature's Table		

Gates 70-99

Auntie Anne's	Cibo Express MKT	Tacos Locos
Bahama Breeze*	Nathan's	Vino Volo*
Burger King	Outback*	
Carvel	Starbucks	

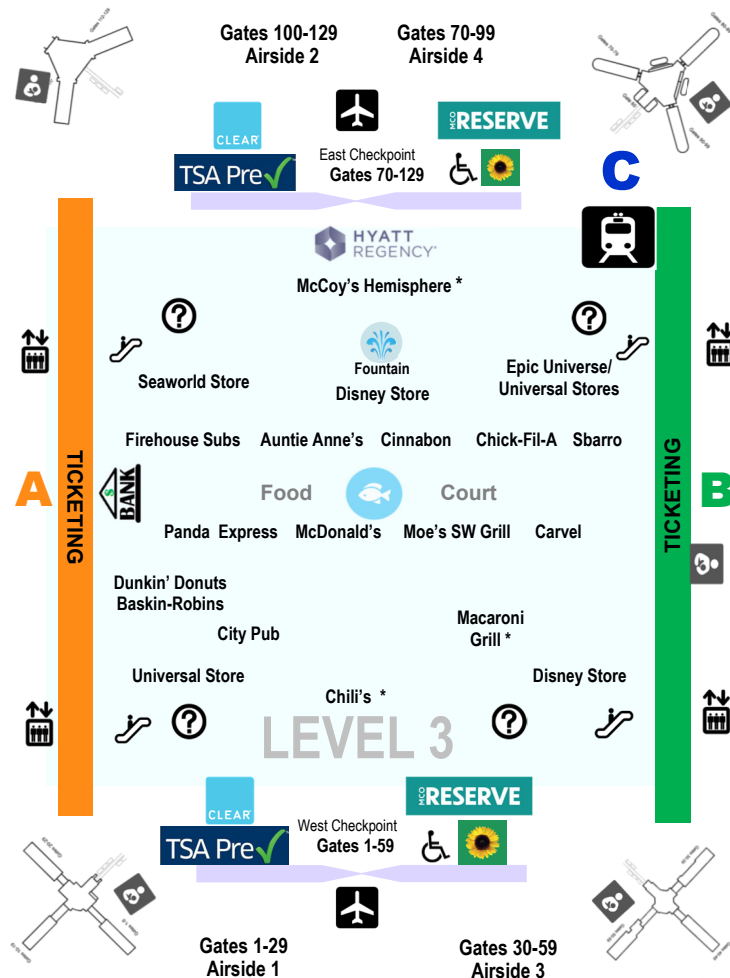
Gates 100-129

Asian Chao	Chipotle Mexican Grill	Starbucks
Auntie Anne's	FarmAir's Market	The Market by Villa
Bananas Smoothies	Green Leaf's	Villa Italian Kitchen
Cask & Larder*	Jersey Mike's Subs	
Cask & Larder Satellite Bar	McDonald's	

A/B Terminal

Auntie Anne's	Firehouse Subs	Sbarro
Baskin-Robbins	Lobby Bar	Starbucks Level 3
Carvel	Macaroni Grill*	Starbucks—Level 1B side
Chick-Fil-A	McCoy's*	Starbucks—Level 2A side
Chili's Too*	McDonald's	
Cinnabon	Moe's Southwest Grill	
City Pub*	Panda Express	
Dunkin' Donuts	Orange County Brewers	

* table service



Retail

Gates 1-29

All Sound/Lego	XpresSpa
Hudson News & Gift	The Club MCO
Kylie Cosmetics/Skin	
Mint	
This Socks & Co.	

Gates 30-59

All Sound/Lego	Natalie's Candy
Hudson News	Polly Pockets
InMotion	XpresSpa
Mystic Silver	

Gates 70-99

All Sound/Lego	Blossom
Bead Factory	International Essence
3Sixty Duty Free	Orlando Market
InMotion	Stellar News
Natalie's Candy	The Club MCO
Kylie Cosmetics	
Kylie Skin	

Gates 100-129

All Sound/Lego	Kylie Cosmetics
Ben-X Sunglasses	Naturally Inspired
Bead Factory	Orlando Market
Blossom	Sunglass Hut
Hudson News	
InMotion	

Main Terminal

Brookstone	Magic of Disney (2)	SoundBalance
Diamonds & Co.	Naturally Inspired	Swarovski
Rip Curl	Oakley	Truist Bank
Desigual	Orlando Market	The Neighborhood
Hudson News	Ron Jon	This Socks
InMotion	Samsonite	Tumi
Johnston & Murphy	Sea World	Universal Studios (2)
Lids	Sol Shades	Epic Universe

On-Airport Car Rental—Side A & B Level 1

Alamo	800-327-9633	Enterprise	800-325-8007	Sixt	888-941-7498
Avis	800-831-2847	Hertz	800-654-3131	Thrifty	800-367-2277
Budget	800-527-0700	National	800-227-7368		
Dollar	800-800-4000	Payless	800-729-5377		

